



26 July 2018
Document ID: 353943

General Product Warranty – Professional Trade Range

Project

Project Name: 18-007042 – Mr. Lu's Residential Project
呂德立先生住宅案
Project Address: No. 195, Gangshou Street, Hsiao Gang District, Kaohsiung City, Taiwan
台灣 高雄市小崗區港壽街 195 號

Dow Silicones Corporation

Dow Chemical Taiwan Limited
10F, No. 246, Sec 1, Nei Hu Road
Nei Hu District, Taipei
Taiwan 11493

(hereafter referred to as "DOW")

Warranty Recipient

Yongjun Industrial Engineering Store
永俊實業工程行
No. 341, Fengding Road, Fengshan District, Kaohsiung City, Taiwan
台灣 高雄市鳳山區鳳頂路 341 號

Applicable terms and conditions on the following pages.



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Warranty Number: 38749

Warranty Effective Date: 04 July 2018

Warranty Duration: 10 Years
hereafter referred to as “Warranty Duration Period”

DOWSIL™ Sealant(s): DOWSIL™ 798 Cold and Clean Room Silicone Sealant
hereafter referred to as “DOWSIL™ Sealant”

DOW makes the following warranties in respect of DOWSIL™ Sealant which is to be used by you for application to the Building:-

That when DOWSIL™ Sealant:

- (a) is used with compatible substrates;
- (b) is applied within its stated shelf life; and product purchased details as attachment (Refer APPENDIX A);
- (c) is applied in compliance with DOW's published recommended application procedures;
- (d) is applied in the country of purchase,

DOW warrants for Warranty Duration Period from the date of purchase DOWSIL™ Sealant will not:

1. Become brittle or crack due to weathering or to normal expansion and contraction of adjacent surfaces.
2. Harden beyond a Shore A durometer of 65, nor soften below a minimum of 10 points.
3. Change colour significantly when used with compatible back-up materials.



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Remedy and Limitations

The warranty is in lieu of all implied warranties.

DOW makes no warranty, express or implied, with respect to the properties of adherence, appearance (except as otherwise noted in Item 3), or any other property of DOW building sealant which is in any way dependent on the techniques, methods, or precautions employed in application. The warranty and DOW's liability shall expire Warranty Duration Period after date of purchase.

DOW shall refund the purchase price of DOWSIL™ Sealant which does not meet or does not perform according to warranty.

The remedy stated above constitutes the exclusive remedy and DOW's sole liability in connection with claims arising out of the purchase or use of DOWSIL™ Sealant. DOW shall not be liable for any sum exceeding the purchase price of sealant shown to be otherwise than as warranted in no event shall DOW be liable for incidental or consequential damages, such as, for illustrative purposes only, labour costs in removing or replacing the sealant, repair or replacement of other building materials, and the like.

Notification of Claim

Notification of any claim must be sent by certified mail to DOW. The notice must contain a statement as to how DOWSIL™ Sealant failed to meet the warranty and indicate the date of purchase, purchase price, and the amount of refund claimed. DOW reserves the right to inspect DOWSIL™ Sealant in question and to require proof of purchase.

Michael Chen
Technical Service & Development
Date: 26 July 2018



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APPENDIX A

DOWSIL™ Sealant Purchased Details

| Product Name | Batch Nr | Volume |
|--|------------|----------------|
| DOWSIL™ 798 Cold and Clean Room Silicone Sealant | H041HBF135 | 360 cartridges |