



23 January 2019  
Document ID: 386139

## General Product Warranty – Professional Trade Range

### Project

Project Name: 18-012837 - 頌恩文心匯  
Project Address: 台灣 新竹市東區慈雲路 81 號

### Dow Silicones Corporation

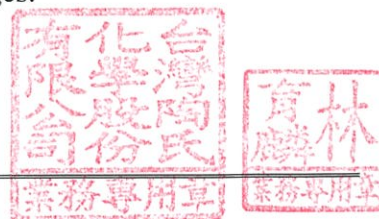
Dow Chemical Taiwan Limited  
10F, No. 246, Sec 1, Nei Hu Road  
Nei Hu District  
Taipei  
Taiwan  
11493

(hereafter referred to as "DOW")

### Warranty Recipient

吉久旺企業股份有限公司  
台灣 台中市北屯區長生巷 25-8 號

Applicable terms and conditions on the following pages.





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**Warranty Number:** 41885

**Warranty Effective Date:** 08 October 2018

**Warranty Duration:** 5 Years  
**hereafter referred to as “Warranty Duration Period”**

**DOWSIL™ Sealant(s):** DOWSIL™ Glass & Metal Sealant  
**hereafter referred to as “DOWSIL™ Sealant”**

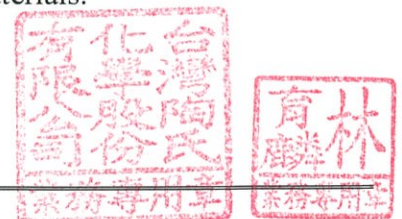
DOW makes the following warranties in respect of DOWSIL™ Sealant which is to be used by you for application to the Building:-

That when DOWSIL™ Sealant:

- (a) is used with compatible substrates;
- (b) is applied within its stated shelf life; and product purchased details as attachment (Refer APPENDIX A);
- (c) is applied in compliance with DOW's published recommended application procedures;
- (d) is applied in the country of purchase,

DOW warrants for Warranty Duration Period from the date of purchase DOWSIL™ Sealant will not:

- 1. Become brittle or crack due to weathering or to normal expansion and contraction of adjacent surfaces.
- 2. Harden beyond a Shore A durometer of 65, nor soften below a minimum of 10 points.
- 3. Change colour significantly when used with compatible back-up materials.





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### Remedy and Limitations

The warranty is in lieu of all implied warranties.

DOW makes no warranty, express or implied, with respect to the properties of adherence, appearance (except as otherwise noted in Item 3), or any other property of DOW building sealant which is in any way dependent on the techniques, methods, or precautions employed in application. The warranty and DOW's liability shall expire Warranty Duration Period after date of purchase.

DOW shall refund the purchase price of DOWSIL™ Sealant which does not meet or does not perform according to warranty.

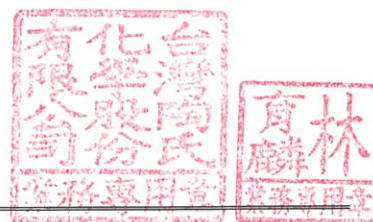
The remedy stated above constitutes the exclusive remedy and DOW's sole liability in connection with claims arising out of the purchase or use of DOWSIL™ Sealant. DOW shall not be liable for any sum exceeding the purchase price of sealant shown to be otherwise than as warranted in no event shall DOW be liable for incidental or consequential damages, such as, for illustrative purposes only, labour costs in removing or replacing the sealant, repair or replacement of other building materials, and the like.

### Notification of Claim

Notification of any claim must be sent by certified mail to DOW. The notice must contain a statement as to how DOWSIL™ Sealant failed to meet the warranty and indicate the date of purchase, purchase price, and the amount of refund claimed. DOW reserves the right to inspect DOWSIL™ Sealant in question and to require proof of purchase.

Xu Chen

Xu Chen  
Technical Service & Development  
**Date:** 23 January 2019







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### APPENDIX A

#### DOWSIL™ Sealant Purchased Details

Product Name	Batch Nr	Volume
DOWSIL™ Glass & Metal Sealant	H071I5H079	240 cartridges
DOWSIL™ Glass & Metal Sealant	H071I5H081	960 cartridges
DOWSIL™ Glass & Metal Sealant	H071I7D067	4008 cartridges

